



Disaster Assistance Guide

Disaster Assistance Guide is published by the Federal Emergency Management Agency and the New Jersey Office of Emergency Management with help from other federal, state and voluntary agencies. Comments and inquiries may be directed to 800-525-0321.

Internet / World Wide Web
<http://www.fema.gov>
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PETER J. MARTINASCIO
Federal Coordinating Officer

Lt. EDWARD M. O'NEIL
State Coordinating Officer

LILLIAN BORRONE
Coordinator - Office of Recovery
and Victim Assistance

AILEEN COOPER
FEMA, Managing Editor

State benefits offered to WTC victims

New Jersey victims of the Sept. 11 terrorist attacks will initially be compensated by the New York State Crime Victims Board (CVB). The New York CVB provides awards for physically injured victims and families of deceased victims of the World Trade Center attack. It also will pay for counseling for those who witnessed the attack or the immediate aftermath and for recovery workers at the scene.

Benefits include:

- ◆ Reasonable burial expenses, including memorials;
- ◆ Loss of earnings, or loss of support. This is capped at \$600 per week and \$30,000 total;
- ◆ Medical expenses;
- ◆ Counseling for victims and family members;
- ◆ Lost or destroyed personal property essential to the health, welfare or safety of the victim, up to \$500 of which \$100 can be for cash. This benefit is limited to those who were personally injured, or those over 60 years of age, under 18 or disabled;
- ◆ Rehabilitative occupational training.

The board can issue an emergency award if it appears a victim is eligible and the victim would suffer undue hardship absent the emergency award.

New Jersey Violent Crime Compensation Board (VCCB) workers at the Family Assistance Center in Liberty State Park

(exit 14-C off the Turnpike) can assist in making claims. The New Jersey VCCB also uses the New York application to make benefit determinations. These representatives can also help victims apply for compensation for injured survivors, mental health counseling and funeral and medical expenses. New Jersey's VCCB benefits are designed to supplement New York's program once the maximum benefit limits have been reached. The onsite phone number is **201-435-7954**; applications can be obtained by calling **800-242-0804**.

Victims who need information can call the Family Assistance Center at **866-652-7474** (866-NJ-CRISIS). New York crime victim application forms and information can be found on the internet at www.cvb.state.ny.us. There are also many local programs funded by the New York Crime Victims Board, such as Safe Horizons at **800-621-4673**, that can assist victims in filing claims.

Make sure disaster aid goes to those who deserve it.
FEMA Fraud Hotline
800-323-8603

Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability or economic status. If you or someone you know has been discriminated against, contact the FEMA Helpline 1-800-525-0321 (TTY: 800-462-7585) or the state equal rights officer.



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IMPORTANT PHONE NUMBERS

■ FEDERAL AGENCIES

FEMA Registration.....	800-462-9029
(TTY for hearing/speech-impaired).....	800-462-7585
Disaster Information Helpline.....	800-525-0321
(TTY for hearing/speech-impaired).....	800-462-7585
FEMA Fraud Detection.....	800-323-8603
Small Business Administration.....	800-659-2955
(FRS for hearing/speech impaired).....	800-877-8339
Internal Revenue Service.....	800-829-1040
(TTY for hearing/speech-impaired).....	800-829-4059
Social Security Administration.....	800-772-1213
Veterans Affairs.....	800-827-1000

■ STATE AGENCIES

NJ Crime Victims Board.....	201-435-7954
Dept. of Health and Senior Services.....	201-309-0514
Dept of Banking & Insurance.....	888-224-3710
Consumer Protection Board.....	800-242-5846
Dept. of Labor.....	201-333-5847
Unemployment and Disability Claims.....	609-292-2121
Dept. of Law and Public Safety.....	201-433-3224
Family Assistance Center.....	866-NJ-CRISIS
Mental Health Hotline.....	201-985-2079
Dept. of Motor Vehicles.....	201-435-7960
NJ Office of Emergency Management.....	609-882-4201
Missing Persons.....	201-985-8194

■ VOLUNTARY ORGANIZATIONS

American Red Cross	201-433-9264
Salvation Army.....	201-860-4051
N. Y. State World Trade Center Relief Fund.....	800-801-8092